



Gatby Ventures, Inc.
[\(817\) 904-3789](tel:(817)904-3789)
3120 Southwest Fwy., Suite 101, PMB 25976,
Houston, TX 77098

Gatby Ventures, Inc. – Agency Authorization Letter

Customer Name: [Legal First & Last Name]

Email: [Customer Email]

Phone: [Customer Phone]

Date: [Auto-Timestamp]

Purpose and Scope of Authorization

By executing this authorization, Customer appoints Gatby Ventures, Inc. (“Gatby”), located at 3120 Southwest Fwy., Suite 101, Houston, TX 77098, as Customer's agent with limited power of attorney and authorized representative for the purpose of managing electricity service under Gatby's Autopilot Program, including optional Autopay setup if Customer enables that feature.

Customer understands that Gatby is not a Retail Electric Provider (REP) and does not sell or deliver electricity. Gatby acts solely as Customer's authorized agent to manage enrollment, renewal, cancellation, and switching among licensed REPs on Customer's behalf.

Authorization Granted

Customer authorizes Gatby, through its officers, employees, or agents, to:

1. Communicate with REPs, Transmission and Distribution Service Providers (TDSPs), and utilities on Customer's behalf, including contacting customer care, submitting inquiries, and receiving account information necessary to manage Customer's electricity service.
2. Negotiate, renew, cancel, or enter into retail electricity service agreements with any licensed REP that Gatby determines to be beneficial to Customer, consistent with the parameters of the Autopilot Program.
3. Switch or transfer electricity service between REPs in Customer's name when Gatby determines a new or renewed plan provides improved value or terms.
4. Execute or electronically consent to contracts or authorizations necessary to complete these actions, using the digital or recorded consent captured during enrollment.
5. Receive and respond to notices and correspondence related to Customer's REP accounts or electricity service.



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6. If Customer separately and affirmatively opts in to a payment-facilitation feature offered through Gatby (for example, enabling Autopay or providing payment credentials), Customer authorizes Gatby, acting as Customer's limited agent, to transmit Customer's payment instructions and credentials (including Automated Clearing House instructions) to Customer's REP or the REP's authorized payment processor solely to establish, update, pause, or cancel Autopay at Customer's direction or pursuant to Customer's Autopilot preset rules.

This agency does not authorize Gatby to access, hold, or withdraw Customer's funds, to initiate debits outside of the REP's or REP-processor's systems, or to assume responsibility for payment of electric bills. Any Autopay or recurring payment arrangement remains solely between Customer and Customer's REP. Payment facilitation authority, if any, is feature-specific and revocable, and applies only after Customer's separate opt-in to that feature.

Service Address Scope

This authorization applies to all current and future residential service addresses that Customer submits through Gatby or that Gatby manages for Customer under Autopilot (each, a 'Service Address'). Any Service Address listed in enrollment records, the Gatby app, or related confirmations is included, whether or not reproduced in this document. Customer may remove a Service Address from this authorization at any time by notifying Gatby.

Duration and Revocation

This authorization becomes effective upon execution and remains in effect until revoked.

Customer may revoke authorization at any time by emailing support@gatby.com or by calling (817) 904-3789. Revocation terminates Gatby's authority prospectively but does not affect prior lawful actions.

Customer Notifications

Customer will receive written or electronic notice before any renewal, switch, or cancellation initiated under this authorization. Customer may decline or cancel any proposed change at no cost prior to the effective date. Gatby will maintain records of Customer's Autopilot enrollment, this authorization, and any separate payment-feature opt-in, and will provide such records to Customer's REP upon request for verification purposes.



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Acknowledgment

By signing below (electronically or physically), Customer acknowledges and agrees that:

- Customer voluntarily enrolled in the Gatby Autopilot Program and had access to Gatby's Terms of Service, Privacy Policy, and this Agency Authorization Letter prior to consenting.
- Customer understands that Gatby acts only as an agent and not as a REP or billing entity.
- Customer may contact the Public Utility Commission of Texas at 1-888-782-8477 to verify REP authorization or to file a complaint regarding enrollment or service.

Customer Signature

Customer Name: [Legal Name]

Signature (Electronic/Physical): [Digital Signature or Checkbox Consent Record]

Date & Time Stamp: [Auto-Generated Timestamp]

IP Address / Device ID: [Captured Automatically]

Location (if available): [Geo Coordinates or ZIP]